



Updates to Digital Outreach

Updated Requirement for Enabling Digital Monitoring (Daily Assessment Outreach)

You will no longer be able to turn on **Enable Digital Monitoring** if the **Monitoring End Date** field is blank. Please remember that enabling digital monitoring sends automatic daily assessments, and you should only do this if an individual has opted in to daily monitoring (and not when an event is created). *The **Monitoring End Date** field is used by the system as the end date for sending automatic daily assessments. If it is left blank upon saving, it is populated automatically by the system as 10 days following last date of exposure, but it can also be manually adjusted at any time.*

Monitoring Details	
Enable Digital Monitoring	Yes
Monitoring Status	Monitoring
Monitoring End Date *	<input type="text" value="---"/>

⊗ Monitoring End Date: Required fields must be filled in.

Updates to Contact Notification

A contact notification will now send automatically upon saving when required fields (*First Name, Last Name, State, County, Last Date of Exposure, and Email/Primary Phone*) are complete **as long as the **Monitoring End Date** has not yet passed.** *This is a change from the previous system logic, which was set to send a contact notification if required fields were complete and the current date was within 10 days of LDE.*

Monitoring Details	
Enable Digital Monitoring	Yes
Monitoring Status	Monitoring
Monitoring End Date	2/15/2022

Improvements to Spanish Portal

Various updates have been made to the Spanish versions of the contact, case patient, and daily assessment portals, including improvements to date format, revisions to ensure that all links open in Spanish, and updates for consistency between the English and Spanish language portals.

Mis síntomas de COVID-19 comenzaron en (DD/MM/AAAA): *

COVID-19 Community Team Outreach Tool

2/10/2022 System Updates



Updates to All Portals

All links provided within the daily assessment portal, the contact notification portal, and the case patient notification portal will now automatically open a new tab in the user's browser when clicked.

- **Consider Treatment:** If taken early, these treatments may help you feel better faster and prevent the need for hospitalization from COVID-19. Learn more and find out whether you are eligible for this treatment at covid19.ncdhhs.gov/treatment

Updates to Case Patient Portal and Case Portal Submissions

1. The case patient portal calculation for contagious period has now been updated to state that the period to consider for identifying close contacts **“started on [date 2 days before test date or symptom onset, whichever is earlier] and lasts through at least [date five days after symptom onset or five days after test date (if no symptoms)].”** Additionally, more information has been added regarding support resources available to case patients. See [Digital Outreach Samples](#) document for full screenshots.
2. The case patient portal will now only accept a last date of exposure that is within the last two weeks and is not in the future. Additionally, the contact submission form now provides additional information to help case patients determine the time frame they should use to identify contacts.
3. Case portal submission records will now display a **Monitoring End Date** field under *Updated Info for Monitoring Event Creation*. This field can be edited on active submissions and will transfer onto MEs that are created from submissions.

1 Based on your testing date and the information you provided, your infectious period (the time period in which you may have exposed others) started on **06/21/2021** and lasts through at least **02/06/2022**.

For More Support:

- If you have questions and would like to talk to someone immediately, please call your local health department or the NC COVID Community Team at 844-628-7223 from 7am to 7pm.
- If you need resources or vaccine support, please contact a Community Healthcare Worker by reaching out to a partner organization in your county.
- If you need mental health or substance abuse services, please call Hope 4 NC Crisis Counseling Services Hotline at 1-877-235-4525 anytime day or night.

Previous Next

2 The people you should consider when identifying who would be a close contact are people who were within 6 feet of you for more than 15 minutes.

- The time period you should consider when identifying who would be a close contact is as follows:
 - Start from two full days before your symptoms started or two days before your positive test date, whichever is earliest.
 - End five full days after your symptom onset date if you had symptoms, or five full days after your positive test date if you did not have symptoms. However, if you have symptoms that are not improving at the end of five full days, this time period is extended until your symptoms are improving and you have not had a fever for 24 hours without fever reducing medicine.

Last date you were in close contact with this person *

dhhs-covid19-ccto-uat-po.powerappsportals.us

The last date you were in close contact with this person cannot be in the future.

OK

3

Contact Monitoring Event Created?	<input type="checkbox"/> Yes
Created Contact Monitoring Event	<input checked="" type="checkbox"/> Test Dont Create
Create Monitoring Event	<input type="checkbox"/> Yes
Monitoring End Date	1/31/2022



Updates to Vaccination Fields

Updates to Vaccine Referrals

The **Person Vaccination Status** dropdown in vaccine referrals now includes an option for “Prefer Not to Answer.”

Details	
Type of Communication	Part of Standard Initial or Monitoring Call
Person Current Vaccination Status	Prefer Not to Answer
Outcome of Referral (if known)	General Information Provided

Additional Set of Monitoring Event Fields for Vaccine

The *Vaccine* box on monitoring events now allows you to add information about a fourth vaccine dose by checking another **Add Additional Vaccine Dose?** Box after adding a third dose.

Vaccine - 3rd Dose Confirmed in CVMS?	<input checked="" type="checkbox"/> Yes
Add Additional Dose?	<input checked="" type="checkbox"/>
Vaccine - 4th Dose	Pfizer-BioNTech (195 MDV) COVID-19 Vac
Vaccine Date - 4th Dose	2/8/2022
Approximate Date - 4th Dose	<input type="checkbox"/>
Vaccine - 4th Dose Confirmed in CVMS?	<input checked="" type="checkbox"/> Yes

Other Updates to Monitoring Events (MEs)

Multiple Select Option Now Available for Race

Under **Race**, you may now select an option for “Two or More Races.” Selecting this option will open up a field for **Multiple Race Selection**, which will allow you to indicate as many race options as apply to your contact or case patient.

Race	Two or More Races
Multiple Race Selection	American Indian/Alaska Native X Asian X Select or search options ^
Ethnicity	<input type="checkbox"/> Select all 8 items
Calculated Age at time of event	<input checked="" type="checkbox"/> American Indian/Alaska Native
Manual Age (if DOB is not available)	<input checked="" type="checkbox"/> Asian
	<input type="checkbox"/> Black/African-American
	<input type="checkbox"/> Native Hawaiian or Pacific Islander



Misc. Updates

Is Student Removed from Views

All data from the **Is Student** field has now been successfully transferred into **Is School Student or Staff** field; therefore, the **Is Student** field has been removed from all views.

School Student or Staff?	Student
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Continued Data Cleaning with Person Functionality

Thank you for your continued patience and cooperation as we work to integrate all the records in the production system into the new person functionality!

We are still in the process of ensuring that each monitoring event has a person record associated with it; therefore, please continue to rely on the Monitoring Events Tab (and not the People Tab) for searching needs.